



LE 545-1 VITAL MARKS OF EFFECTIVE ORGANIZATIONS

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COURSE DESCRIPTION

This one-day workshop will help church and non-profit leaders think and act effectively when it comes to the organizational side of their work. The particular focus will be institutional intelligence around three key areas of organizational effectiveness: mission clarity; governance structures that work; and a dynamic institutional culture. Each is essential to the effective functioning of a church or a non-profit; each is a critical point of leverage for the leader of a church or non-profit.

LEARNING OBJECTIVES

Upon completion students will:

- * have a greater appreciation for what it takes to give effective organizational leadership;
- * Be equipped to recognize where as a leader one can leverage his/her strengths for greater institutional effectiveness;

COURSE OUTLINE

LOCATION:

COST – Earlybird \$69 (Includes snacks and lunch); \$79 after Sept 18

OR One Credit Tuition Fee - \$420

- 9:30am Welcome and Overview: Institutional Intelligence – the crucial elements
- 10:30am Break
- 10:45am Fostering Mission clarity: the vocation of *this* church . . . or *this* organization
- 11:15am So much depends on Governance - Understanding how power and governance works in this organization [or does not work!]
- 12:00pm Lunch
- 12:45pm Learning to read organizational culture: seeking hopeful realism
- 1:30 pm Workshop: three case studies in organizational effectiveness [a mission agency, a school and a church]
- 2:30pm A farewell and a blessing.

REQUIRED READING & REFLECTION

Recommended for Workshop prep & follow-up

- Read *Institutional Intelligence: The Elements of an Effective Organization [IVP, 2017]* by Gordon T. Smith.
- Do a preliminary “audit” on your organization: its mission statement . . . its approach to governance; its most pressing challenges and opportunities.

Requirements for One-Hour Credit (both assignments due Nov 7, 2018)

1. Read and take notes on the book: *Institutional Intelligence*. Submit bullet point notations on each chapter.
2. Identify the “operational drag” of your organization and submit an action plan - eight pages – for addressing the most pressing issue that faces your organization.

TO REGISTER FOR THIS COURSE CONTACT SPECIALEVENTS@AMBROSE.EDU TO REGISTER FOR ACADEMIC CREDIT CONTACT REGISTRAR@AMBROSE.EDU A FULL SYLLABUS WILL BE AVAILABLE FOR STUDENTS SEEKING 1 HOUR CREDIT ON SEPT 26

* Recognize where an organization is experiencing “operational drag”.

