Nazarene University College Spoken and Written Communication, EN 270 (UoC COMS 361) Winter 2000, Wednesdays, 7:00-10:00

Professor: Dr. Diane Howard

Office: TBA; E-mail: drhoward@home.com Web site: www.acs.ucalgary.ca/~dhoward

Course Objectives:

The field of communication is sometimes described as a meeting-point for many perspectives on the human condition and history and is thus a strongly diversified discipline. Therefore, the study of communication embraces a wide interdisciplinary investigation of philosophical, scientific, mathematical, technological, humanistic, psychological, and sociological perspectives. The purpose of this course is to explore these concentrations within the larger framework of communication research including intrapersonal, interpersonal, group, organizational, mass and global communication.

This course analyzes the field of communication through written and spoken discourse. The study of key theories of human communication research is linked with practical foundations for building better communication skills. The course provides an overview of the major theoretical and epistemological approaches to the field of communication and therefore will be divided into a combined lecture/tutorial to encourage the development of effective individual communication skills.

Course Schedule:

Week One: **INTRODUCTION**)

Lecture: Introduction Course/Theory/History of Communication *Tutorial*: How We Got Here: Communication Study in the Past

Week Two: COMMUNICATION THEORY AND SCHOLARSHIP

Lecture: A Historical Look at the Study of Scholarly Communication Research/

Scientific and Humanistic Standards/ A Discussion of Theory *Tutorial:* What We Have Learned; Communication Principals

Week Three: **INTRAPERSONAL: VERBAL MESSAGES**

Lecture: Genres of Communication & Information Theory Communication

Tutorial: What We Know About Critical Thinking and Listening

Week Four: **INTRAPERSONAL: NONVERBAL MESSAGES** Lecture:

Coordinated Management of Meaning/Symbolic Interactionism/ Expectancy

Violation

Tutorial: What We Know About Non-Verbal Communication and Intrapersonal

Communication

Week Five: INTERPERSONAL MESSAGES

Lecture: Social Penetration/Feminist Theories/Genderlect

Tutorial: Interpersonal Communication

Week Six: INTERPERSONAL: RELATIONSHIP DEVELOPMENT

Lecture: Constuctivism/Uncertainty Reduction Theory

Tutorial: Interviewing

Week Seven: No Class Reading Week

Week Eight: GROUP AND ORGANIZATIONAL COMMUNICATION

Lecture: Interactional View/Social Judgement

Tutorial: Small Group Communication

Week Nine: **GROUP AND ORGANIZATIONAL COMMUNICATION**

Lecture: Groupthink

Tutorial: Preparing and Presenting Speeches

Week Ten: INTERCULTURAL COMMUNICATION

Lecture: Cultural Theory/Critical Theory *Tutorial:* Informing and Persuading Others

Week Eleven: MASS COMMUNICATION: MEDIA AND CULTURE

Lecture: Technological Determinism

Tutorial: Mass Media Communication and Communication and Technology

Week Twelve: MASS AND INTERCULTURAL COMMUNICATION CONTEXT

THEORIES)

Lecture: Cultivation Theory

Tutorial: Family, Community and Classroom Communication

Week Thirteen: GLOBAL COMMUNICATION AND INFORMATION

TECHNOLOGY

Lecture: Diffusion of Innovations/FINDING A JOB IN TODAY'S JOB MARKET

Tutorial: Communicating in Careers

Week Fourteen

Lecture: Review Exam

Tutorial: Diversity in Communication

Course Requirements:

The course is divided into two components: The lectures and the tutorials. The tutorials are intended to provide a more in-depth and creative coaching to develop confident personal communication skills.

Tutorial Assignments	Assigned Weekly	60%
Final Exam	-	40%

Final Grades will be determined based on the weights given
Note: Lap tops will not be allowed during the final in class Exam. (BONUS
marks may be given for exceptionally good work).

1. Tutorial Assignments

The basis of the tutorials will be the presentation/assignments from the required textbook readings. These discussions/presentations will be conducted during class time and will be prepared by students before each lecture and presented by each student during tutorial time. Please keep in mind that these presentations an integral component of the course. Assignments/discussions/presentations will be discussed on the first day of class along with a reading list.

2. Final Exam

This will be based on the web site material www.acs.ucalgary.ca/~howard and from some of the chapters reviewed to date in the textbook by Raymond Zeuschner titles Communicating Today.

Please Note: At the discretion of the instructor, assignments submitted after the deadline **may** be penalized with the loss of a grade (eg: A- to B+). Please be familiar with the College's policy on plagiarism and academic misconduct. <u>All assignments must be typed. Hand written assignments will not be graded.</u>

The Nazarene University College uses the following equivalencies in its grading system:

A+	96-100
Α	91- 95
A-	86-90
B+	82-85
В	75-81
B-	72-74
C+	68-71
С	63-67
C-	60-62
D+	56-59
D	50-55

In those cases where class performance falls above or below these parameters, a curve may be used at the faculty member's discretion.

Required Texts:

Zeuschner, Raymond. (1997). <u>Communicating Today</u>. Allyn and Bacon. Needham Heights, Massachusetts.

2) Assigned Theoretical Readings from www.acs.ucaglary.ca/~dhoward